



CORNER STORE TEAM MEMBER

ORGANIZATION OVERVIEW

Matthew 25 is a vibrant, growing non-profit organization. Our mission is to improve the health of people and neighborhoods by investing in quality affordable housing, healthy food, educational opportunities, and community building. Our Cultivate Hope Corner Store breaks down barriers to healthy eating by providing affordable groceries in a food desert neighborhood, offering a section of fresh produce that is completely free, and providing healthy heat-and-eat meals at low prices.

Matthew 25 is an equal opportunity employer. We celebrate diversity and are committed to creating an inclusive environment for all employees.

To perform this job successfully, an individual must be able to perform each responsibility satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability to be successful.

ESSENTIAL DUTIES/RESPONSIBILITIES (include but are not limited to the following)

- Recommend process improvements for increased efficiencies.
- The Team Member will provide great service for all of our customers and support the management in all areas of operation.
- Assists all members of the store team ensuring that all tasks are completed.
- Responds to customer concerns and ensures that correct opening and closing procedures are followed.
- Leads by example and assists other team members to continually improve and get better each day.
- Provides a sense of urgency and holds themselves and the team to a high standard.
- Display and promote company values.
- Every Team Member takes pride and ownership in the way the store looks, always at its best.
- Properly unloads and stocks merchandise on shelves and displays as directed by the management.
- Ensures that product displays are always full, well-organized, look good and have proper signage and pricing.

- Responsible for cleaning and sanitizing check-out, deli, and other store areas as directed by the management.
- Display and promote company values.
- Regular attendance.
- Other duties as assigned.

SKILLS AND ABILITIES (include but are not limited to the following)

- Caring about economically challenged people and neighborhoods.
- Every member of our team shares this responsibility. We will treat every customer in our store with the utmost respect to ensure that they have a positive experience every time they shop.
- Reliable and honest, shows up on time, takes initiative and never says, "That's not my job."
- Great attitude and interest in providing a great customer experience.
- Desire and drive for your work to contribute to an inclusive and sustainable society.
- Commitment to the organization's mission.

EDUCATION AND/OR EXPERIENCE (include but are not limited to the following)

- Excellent basic math skills and ability to operate a cash register and POS system.
- Excellent interpersonal skills, able to work with and provide great service to a diverse customer base.

PHYSICAL REQUIREMENTS/ WORKING ENVIRONMENT

Work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Must be able to perform the following physical activities: Climbing, balancing, stooping, kneeling, reaching, standing, walking, pulling, lifting, grasping, feeling, talking, hearing, and repetitive motions.

- Standing and/or walking during the entire shift
- Repetitive bending and lifting
- Repetitive grasping, pulling, pushing and twisting
- Occasional reaching above shoulder level
- Occasionally kneeling, squatting, and crouching
- Frequently lifts up to 20 lbs.
- Occasionally lifts up to 50 lbs.

BENEFITS

Benefits include PTO, Health Insurance, Simple IRA match, Short-Term Disability, and paid holidays. Access to Dental Insurance, Vision Insurance, FSA and HSA is also available. Staff discounts at the Groundswell Cafe and Cultivate Hope Corner Store.